Smart IT Services

www.smart-mail.net

Support@smart-mail.net

How to configure your Iphone to use the Exchange Activesync feature.

NOTE: Your email account must be activated to use this premium feature. Note the additional cost of having this feature.

Configure Exchange ActiveSync on the iPhone

Microsoft Exchange ActiveSync is available as an optional add-on to SmarterMail. Unlike other synchronization methods, Exchange ActiveSync uses direct push technology to sync email, calendars, and contacts to the iPhone in real time.

Once you have activated the Microsoft Exchange ActiveSync add-on and enabled Exchange ActiveSync for the specific SmarterMail mailbox, you will need to configure the iPhone to function with Exchange ActiveSync.

To set up your iPhone to access Exchange ActiveSync, follow these steps:

1. On your iPhone's home screen, tap **Settings**.
2. Tap **Mail, Contacts, Calendars**.
3. Tap **Add Mail Account**.
4. Tap **Microsoft Exchange**. NOTE: Only one Exchange ActiveSync account can be set up at once.
5. Complete the following required fields:
   o Email (your full email address)
   o Domain name
   o Username
   o Password
   o Description
6. Tap **Next**.
7. After a moment, the iPhone will ask for the server information. This is the URL to your webmail. For example, mail.example.com. NOTE: Do not include http:// when entering the server information.
8. Tap **Next**.
9. If your webmail does not support SSL, the following message will display: "Exchange account verification failed."

- o Tap **Next** and then tap **Save**. Complete step 10 of these setup instructions.
- o After step 10, edit the account you just added.
- o Tap **Account Info**.
- o Change "Use SSL" to "Off."

10. The iPhone will display a list of collaboration items to sync with Exchange ActiveSync. Choose from the list and tap **Done** to initiate the first sync.